

Thank you for allowing Smith, Kesler & Company, P.A. to serve your accounting and tax needs. We want to make sure that we are providing you with the best service possible, and we hope that you will take just a few moments to answer a brief survey on how we are doing. We appreciate your time.

Please tell us your company name:

Your name:

Please let us know your thoughts on the quality of services you received:

1. Thoroughness of pre-year-end planning, if applicable:

- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

2. Instructions provided and planning of our services:

- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

3. Explanations presented in a clear and understandable manner:

- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

4. Timeliness of our services:

- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

5. Timeliness of our response to your calls or inquiries:

- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

6. Overall satisfaction with your relationship with our firm:

- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

7. Satisfaction with how your technical issues were handled:

- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

8. How likely is it that you would recommend our firm?

- Unlikely
- Neutral
- Likely
- Definitely

9. How satisfied are you with the service value you receive for the price you are charged?

10. Do you have any additional comments you would like to share?

This form can be sent after completion using your default email program

Thank you so much for your time!